

Declaration of Service Level Standards Notification Format

Name of the Urban Local Body	Name of the Town Panchayat / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.		
Sulur Town Panchayat	Sulur Town Panchayat/ S. Gunasekaran	6/60, Panchayat Office Street, Sulur - 641402, Coimbatore	0422-2687195 Mob: 88831 00350	cbeslrtp13@gmail.com		
Supply Indicators						
Coverage of water supply Connections	Extent of metering of water connections	Extent of non revenue water	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges
100%	100%	20%	100%	80%	100%	90%
Current (2016 - 17) 79	Current (2016 - 17) 99.28	Current (2016 - 17) 7.14	Current (2016 - 17) 100	Current (2016 - 17) 80	Current (2016 - 17) 89.26	Current (2016 - 17) 90
Targets (2017 - 18) 90	Targets (2017 - 18) 99.50	Targets (2017 - 18) 7.04	Targets (2017 - 18) 100	Targets (2017 - 18) 85	Targets (2017 - 18) 89.50	Targets (2017 - 18) 92
Waste Management (Sewerage and Sanitation)						
Coverage of toilets	Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
100%	100%	100%	20%	80%	100%	90%
Current (2016 - 17) 86.68	Current (2016 - 17) -	Current (2016 - 17) -	Current (2016 - 17) -	Current (2016 - 17) -	Current (2016 - 17) -	Current (2016 - 17) -
Targets (2017 - 18) 81	Targets (2017 - 18) -	Targets (2017 - 18) -	Targets (2017 - 18) -	Targets (2017 - 18) -	Targets (2017 - 18) -	Targets (2017 - 18) -
Waste Management Indicators						
Household level coverage of solid waste management services	Efficiency of collection of Town Panchayat solid waste	Extent of segregation of Town Panchayat solid waste	Extent of Town Panchayat solid waste recovered	Extent of scientific disposal of Town Panchayat solid waste	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
100%	100%	100%	80%	100%	100%	90%
Current (2016 - 17) 90.29	Current (2016 - 17) 95.02	Current (2016 - 17) 95	Current (2016 - 17) 30	Current (2016 - 17) 100	Current (2016 - 17) 38.46	Current (2016 - 17) 0
Targets (2017 - 18) 93	Targets (2017 - 18) 96	Targets (2017 - 18) 100	Targets (2017 - 18) 35	Targets (2017 - 18) 100	Targets (2017 - 18) 40	Targets (2017 - 18) 0
Water Drainage Indicators						
Coverage of storm water drainage network	Incidence of water logging/ flooding					
100%	0%					
Current (2016 - 17) 93.31	Current (2016 - 17) -					
Targets (2017 - 18) 95	Targets (2017 - 18) -					

S. Gunasekaran
Executive Officer
Sulur Town Panchayat
Coimbatore District