

FORMAT – B

Declaration of Service Level Standards Notification Format

| | | | | |
|-------------------------------------|---|--|-----------------------------|----------------------------|
| Name of the Urban Local Body | Name of the Town Panchayat / Executive Officer | Postal address with PIN code | Phone & Fax nos. | Email id. |
| Mannachanallur Town Panchayat | Mannachanallur Town Panchayat/ N.C.Parameswari | Rasampalayam Road, Mannachanallur & (PO). PIN.621005 | 0431-2560475 | eomannachanallur@gmail.com |

Water Supply Indicators

| | Coverage of water supply Connections | | Per capita supply of water | | Extent of metering of water connections | | Extent of non revenue water | | Continuity of water supply | | Quality of water supplied | | Efficiency in redressal of customer complaints | | Cost recovery in water supply services | | Efficiency in collection of water supply- related charges | |
|------------|--------------------------------------|---------------------|----------------------------|---------------------|---|---------------------|-----------------------------|---------------------|----------------------------|---------------------|---------------------------|---------------------|--|---------------------|--|---------------------|---|---------------------|
| Benchmarks | 100% | | 70 lpcd | | 100% | | 20% | | 24 hours | | 100% | | 80% | | 100% | | 90% | |
| | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) |
| 1 | 90% | 95% | 88% | 92% | 97% | 98% | 98% | 99% | 0 | 0 | 100% | 100% | 100% | 100% | 58% | 72% | 55% | 68% |

Sewage Management (Sewerage and Sanitation)

| | Coverage of toilets | | Coverage of sewage network services | | Collection efficiency of the sewage network | | Adequacy of sewage treatment capacity | | Quality of sewage treatment | | Extent of reuse and recycling of treated sewage | | Efficiency in redressal of customer complaints | | Extent of cost recovery in sewage management | | Efficiency in collection of sewage charges | |
|------------|---------------------|---------------------|-------------------------------------|---------------------|---|---------------------|---------------------------------------|---------------------|-----------------------------|---------------------|---|---------------------|--|---------------------|--|---------------------|--|---------------------|
| Benchmarks | 100% | | 100% | | 100% | | 100% | | 100% | | 20% | | 80% | | 100% | | 90% | |
| | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) |
| 1 | 92% | 98% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Solid Waste Management Indicators

| | Household level coverage of solid waste management services | | Efficiency of collection of Town Panchayat solid waste | | Extent of segregation of Town Panchayat solid waste | | Extent of Town Panchayat solid waste recovered | | Extent of scientific disposal of Town Panchayat solid waste | | Efficiency in redressal of customer complaints | | Extent of cost recovery in SWM services | | Efficiency in collection of SWM charges | |
|------------|---|---------------------|--|---------------------|---|---------------------|--|---------------------|---|---------------------|--|---------------------|---|---------------------|---|---------------------|
| Benchmarks | 100% | | 100% | | 100% | | 80% | | 100% | | 80% | | 100% | | 90% | |
| | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) | Current (2016 – 17) | Targets (2017 – 18) |
| 1 | 100% | 100% | 100% | 100% | 90% | 94% | - | - | - | - | 100% | 100% | 100% | 100% | - | - |

Storm Water Drainage Indicators

| | Coverage of storm water drainage network | | | | Incidence of water logging/ flooding | | | |
|------------|--|--|---------------------|--|--------------------------------------|--|---------------------|--|
| Benchmarks | 100% | | | | 0% | | | |
| | Current (2016 – 17) | | Targets (2017 – 18) | | Current (2016 – 17) | | Targets (2017 – 18) | |
| 1 | 68.25% | | 78.25% | | - | | - | |


Executive Officer
Mannachanallur Town Panchayat

LOCAL AND TOWN PANCHAYAT NOTIFICATION
MANNACHANALLUR TOWN PANCHAYAT

(Letter No.204, Dated : 07-02-2018)

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Mannachanallur Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 and 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Mannachanallur Town Panchayat.



Executive Officer
Mannachanallur Town Panchayat
Tiruchirappalli District