

FORMAT – B

Declaration of Service Level Standards Notification Format

Name of the Urban Local Body	Name of the Town Panchayat / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIVAGIRI Town Panchayat	SIVAGIRI Town Panchayat/ K.S.KANMANI	80/1, EAST CAR STREET, SIVAGIRI	04636-251004	eosivagiritp@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	90	95	85	90	0	0	18	18	100	100	20	20	100	100	90	100	0	0

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of Town Panchayat solid waste		Extent of segregation of Town Panchayat solid waste		Extent of Town Panchayat solid waste recovered		Extent of scientific disposal of Town Panchayat solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	
1	100	100	100	100	80	100	60	65	0	0	100	100	80	100	25	55	

Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks	100%						0%										
	Current (2016 – 17)			Targets (2017 – 18)			Current (2016 – 17)			Targets (2017 – 18)							
1	-			-			-			-							

Executive Officer,
SIVAGIRI TOWN PANCHAYAT
TIRUNELVELI

LOCAL AND TOWN PANCHAYAT NOTIFICATION

SIVAGIRI TOWN PANCHAYAT

(Letter No.A1-32/2018, dated : 07.02.2018)

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Sivagiri Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 and 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Sivagiri Town Panchayat.


Executive Officer,
SIVAGIRI TOWN PANCHAYAT
TIRUNELVELI