

**LOCAL AND MUNICIPAL NOTIFICATION
XVI**

(Letter No.110/2018, dated: 18.09.2018)

HANUMANTHANPATTI TOWN PANCHAYAT

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Hanumanthanpatti Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2017-18 and 2018-19 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Hanumanthanpatti Town Panchayat.

Sd,
*Executive Officer,
Hanumanthanpatti Town Panchayat,
Hanumanthanpatti,
Theni District.*

Declaration of Service Level Standards Notification Format

FORMAT - B

Name of the Urban Local Body	Name of the Town Panchayat / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.	
Hanumanthanpatti Town Panchayat	Hanumanthanpatti Town Panchayat/ D.MOHAN KUMAR	ward 8, cumbum main road Hanumanthanpatti Theni District TAMILNADU 625533	04554 267904	eohanumanthanpatti@gmail.com	
Water Supply Indicators					
Coverage of water supply Connections	Current (2017-18)	79	85	100%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Per capita supply of water	Current (2017-18)	75	80	135 lpcd	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Extent of metering of water connections	Current (2017-18)	0	0	100%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Extent of non revenue water	Current (2017-18)	12	10	20%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Continuity of water supply	Current (2017-18)	3	4	24 hours	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Quality of water supplied	Current (2017-18)	100	100	100%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Efficiency in redressal of customer complaints	Current (2017-18)	80	85	80%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
Cost recovery in water supply services	Current (2017-18)	94	95	100%	Efficiency in collection of water supply-related charges
	Targets (2018-19)				
1					
Sewage Management (Sewerage and Sanitation)					
Coverage of toilets	Current (2017-18)	-	-	-	Efficiency in collection of sewage charges
	Targets (2018-19)				
Coverage of sewage network services	Current (2017-18)	-	-	100%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Collection efficiency of the sewage network	Current (2017-18)	-	-	100%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Adequacy of sewage treatment capacity	Current (2017-18)	-	-	100%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Quality of sewage treatment	Current (2017-18)	-	-	100%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Extent of reuse and recycling of treated sewage	Current (2017-18)	-	-	20%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Efficiency in redressal of customer complaints	Current (2017-18)	-	-	80%	Efficiency in collection of sewage charges
	Targets (2018-19)				
Extent of cost recovery in sewage management	Current (2017-18)	-	-	100%	Efficiency in collection of sewage charges
	Targets (2018-19)				
1					
Solid Waste Management Indicators					
Household level coverage of solid waste management services	Current (2017-18)	96	96	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Efficiency of collection of Town Panchayat solid waste	Current (2017-18)	96	96	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Extent of segregation of Town Panchayat solid waste	Current (2017-18)	96	96	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Extent of Town Panchayat solid waste recovered	Current (2017-18)	60	65	80%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Extent of scientific disposal of Town Panchayat solid waste	Current (2017-18)	60	65	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Extent of reuse and recycling of treated sewage	Current (2017-18)	60	65	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Efficiency in redressal of customer complaints	Current (2017-18)	80	85	80%	Efficiency in collection of SWM charges
	Targets (2018-19)				
Extent of cost recovery in SWM services	Current (2017-18)	30	35	100%	Efficiency in collection of SWM charges
	Targets (2018-19)				
1					
Storm Water Drainage Indicators					
Coverage of storm water drainage network					
Benchmarks	Current (2017-18)	98	98	100%	Incidence of water logging/ flooding
	Targets (2018-19)				
Incidence of water logging/ flooding					
Benchmarks	Current (2017-18)	-	-	0%	Incidence of water logging/ flooding
	Targets (2018-19)				
1					

Sd
Executive Officer,
Hanumanthanpatti Town Panchayat