

LOCAL AND MUNICIPAL NOTIFICATION**XVI**

(Letter No. 535 / 2018, Dated : 18.09.2018)

TIRUCHENDUR TOWN PANCHAYAT**NOTIFICATION**

Under the conditions imposed for the drawal of share of "General Performance Grant" vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Tiruchendur Town Panchayat, is publishing the "Standardized Service Level Bench Marking" for the years 2017-18 and 2018-19 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Tiruchendur Town Panchayat.

Sd.....
Executive Officer,
Tiruchendur Town Panchayat,
Tiruchendur,
Thoothukudi District.

Declaration of Service Level Standards Notification Format

FORMAT - B

| Name of the Urban Local Body | Name of the Town Panchayat / Executive Officer | Postal address with PIN code | Phone & Fax Nos | Email Id | | | | | | | | | | |
|--|--|---|--|---|---|-------------------------------|---|---|--|--|---|--|---|-----|
| TIRUCHENDUR TOWNS PANCHAYAT | TIRUCHENDUR TOWNS PANCHAYAT / R.MANORAJITHAM | 44 Palayankattai Road, Tiruchendur - 628 215, | 04639 - 242291 | ecopttiruchendur@gmail.com | | | | | | | | | | |
| Water Supply Indicators | | | | | | | | | | | | | | |
| Coverage of Water Supply Connections | 100% | Extent of Non Revenue Water | 20% | Continuity of Water Supply | 24 hours | Quality of Water Supplied | 100% | Efficiency in Redressal of Customer Complaints | 80% | Cost Recovery in Water Supply Services | 100% | Efficiency in Collection of Water Supply Related Charges | 90% | |
| Current (17-18) | 80 | Current (17-18) | 31 | Current (17-18) | 3 | Current (17-18) | 55 | Current (17-18) | 75 | Current (17-18) | 60 | Current (17-18) | 90 | |
| Targets (2018-19) | 102 | Targets (18-19) | 20 | Targets (18-19) | 3 | Targets (18-19) | 95 | Targets (18-19) | 80 | Targets (18-19) | 65 | Targets (18-19) | 90 | |
| Sewage Management (Sewerage and Sanitation) | | | | | | | | | | | | | | |
| Coverage of Toilets | 100% | Collection Efficiency of the Sewerage Network | 100% | Adequacy of Sewerage Treatment Capacity | 100% | Quality of Sewerage Treatment | 100% | Extent of Reuse and Recycling of Treated Sewage | 20% | Efficiency in Redressal of Customer Complaints | 80% | Extent of Cost Recovery in Sewerage Management | 100% | |
| Current (17-18) | 5 | Current (17-18) | 5 | Current (17-18) | 5 | Current (17-18) | 5 | Current (17-18) | 5 | Current (17-18) | 5 | Current (17-18) | 5 | |
| Targets (2018-19) | 20 | Targets (18-19) | 20 | Targets (18-19) | 20 | Targets (18-19) | 20 | Targets (18-19) | 20 | Targets (18-19) | 20 | Targets (18-19) | 20 | |
| Solid Waste Management Indicators | | | | | | | | | | | | | | |
| Benchmarks | Hourly level coverage of Solid Waste Management Services | 100% | Efficiency of Collection of Town Panchayat Solid Waste | 100% | Extent of Segregation of Town Panchayat Solid Waste | 100% | Extent of Sanitary Disposal of Town Panchayat Solid Waste | 100% | Efficiency in Redressal of Customer Complaints | 80% | Extent of Cost Recovery in SWM Services | 100% | Efficiency in Collection of SWM Charges | 90% |
| Current (2017-18) | 100 | Current (2017-18) | 100 | Current (2017-18) | 100 | Current (2017-18) | 100 | Current (2017-18) | 80 | Current (2017-18) | 2 | Current (2017-18) | 10 | |
| Targets (2018-19) | 100 | Targets (2018-19) | 100 | Targets (2018-19) | 100 | Targets (2018-19) | 100 | Targets (2018-19) | 80 | Targets (2018-19) | 2 | Targets (2018-19) | 10 | |
| Storm Water Drainage Network | | | | | | | | | | | | | | |
| Benchmarks | Coverage of Storm Water Drainage Network | 100% | Incidence of Water Logging / Flooding | | 0% | | | | | | | | | |
| Current (2017-18) | 100 | Current (2017-18) | 100 | Current (2017-18) | 0% | | | | | | | | | |
| Targets (2018-19) | 100 | Targets (2018-19) | 100 | Targets (2018-19) | 0% | | | | | | | | | |

Sd.....
Executive Officer
Tiruchendur Town Panchayat
Thoothukudi District.