

Letter No. 432/ 2018, A (1), Dated : 18.09.2018

**Uthangarai Town Panchayat**

Under the conditions imposed for the drawal of share of "General Performance Grant" vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Uthangarai Town Panchayat, is publishing the "Standardized Service Level Bench Marking" for the years 2017-18 and 2018-19 comprising of four service sectors viz, Water supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Uthangarai Town Panchayat.

**FORMAT - B**

**Uthangarai Town Panchayat**

**Declaration of Service Level Standards Notification Format**

**Name of the Urban Local Body** Uthangarai Town Panchayat  
**Name of the Town Panchayat/Executive Officer** M. Malalar Maran  
**Postal address with PIN code** No.210, Panchayat Road, Uthangarai, Krishnagiri District - 635 207  
**Phone & Fax Nos.** 04341-220056  
**E-mail Id.** uthangaraitpki@gmail.com

**Uthangarai Town Panchayat**

**M. Malalar Maran**

**No.210, Panchayat Road, Uthangarai, Krishnagiri District - 635 207**

**04341-220056**

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Benchmarks	Current Targets (2017-18)	Current Targets (2018-19)	Current Targets (2017-18)	Current Targets (2018-19)	Current Targets (2017-18)	Current Targets (2018-19)	Current Targets (2017-18)	Current Targets (2018-19)	Current Targets (2017-18)	Current Targets (2018-19)	Current Targets (2017-18)	Current Targets (2018-19)
Coverage of Water Supply Connections	100%	100%	Per Capita Supply of Water	135 lpcd	Metering of Water Connections	100%	Extent of Non Revenue Water	20%	Continuity of Water supply	24 hours	Quality of Water Supplied	100%
Efficiency in Redressal of Customer Complaints	80%	80%	Cost Recovery in Water Supply Services	100%	Efficiency in Collection of Water Supply Related Charges	90%						
	70	70		75		75						
	30	28		1		2						
	100	100		80		80						
	40	50		90		90						

**Sewage Management (Sewerage and Sanitation)**

Benchmarks	Coverage of Toilets		Coverage of Sewerage Network Services		Collection Efficiency of the Sewerage Network		Adequacy of Sewerage Treatment Capacity		Quality of Sewerage Treatment		Extent of Reuse and Recycling of Treated Sewerage		Efficiency in Redressal of Customer Complaints		Extent of Cost Recovery in Sewerage Management		Efficiency in Collection of Sewerage Charges	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	20%	80%	100%	90%					
Current (2017-18)	18	19	18	19	18	19	18	19	18	19	18	19	18	19	18	19	18	19

**Solid Waste Management Indicators**

Benchmarks	Household Level coverage of Solid Waste Management Services		Efficiency of Collection of Town Panchayat Solid Waste		Extent of Segregation of Town Panchayat Solid Waste		Extent of Town Panchayat Solid Waste Recovered		Extent of Scientific Disposal of Town Panchayat Solid Waste		Efficiency in Redressal of Customer Complaints		Extent of Cost Recovery in SWM Services		Efficiency in Collection of SWM Charges	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
100%	100%	100%	100%	100%	100%	100%	80%	100%	80%	100%	80%	100%	90%			
Current (2017-18)	85	88	100	100	100	100	80	100	75	75	80	80	1.2	3	20	30

**Storm Water Drainage Indicators**

Coverage of Storm Water Drainage Network		Incidence of Water Logging / Flooding	
Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
100%	100%	0%	0%
Current (2017-18)	100	0	0

Uthangarai,  
18-9-2018.

**(Sd.,) X X X,**  
Executive Officer,  
Uthangarai  
Town Panchayat