

**LOCAL AND TOWN PANCHAYAT NOTIFICATION**

Nandivaram Guduvancheri Town Panchayat

(Letter No. 54/2018/a1, dated : 18-09-2018)

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. VIII under Para 9.78 under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Nandivaram Guduvancheri Town Panchayat, is publishing the “**Standardised Service Level Bench Marking**” for the years 2017-18 to 2018-19 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Nandivaram Guduvancheri Town Panchayat.

D. GUNASEKARAN,  
Executive officer,  
Nandivaram Guduvancheri Town Panchayat,  
Kancheepuram District.

**FORMAT - B**

**Declaration of Service Level Standards Notification Format**

Name of the Urban Local Body		Name of the Town Panchayat / Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.							
Nandivaram-Guduvancheri		Thiru D.Gunasekaran Nandivaram-Guduvancheri Town Panchayat		No.5,GST Road, Near Uzhavar Santhal Guduvancheri - 603202		044- 27465219		ngtp_eo@yahoo.co.in							
<b>Water Supply Indicators</b>															
Coverage of water supply Connections		Extent of metering of water connections		Extent of non revenue water supply		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of supply-related charges	
100%		100%		20%		24 hours		100%		80%		100%		90%	
Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)
90	90	0	0	100	100	2.5	3	100	100	80	80	0	0	0	0
<b>Sewage Management (Sewerage and Sanitation)</b>															
Coverage of toilets		Coverage of sewage network services		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
100%		100%		100%		100%		20%		80%		100%		90%	
Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>															
Household level coverage of solid waste management services		Efficiency of collection of Town Panchayat solid waste		Extent of segregation of Town Panchayat solid waste		Extent of Town Panchayat solid waste recovered		Extent of scientific disposal of Town Panchayat solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
100%		100%		100%		80%		100%		80%		100%		90%	
Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)
95	95	90	95	60	70	60	95	45	55	80	80	2	10	55	85
<b>Storm Water Drainage Indicators</b>															
Coverage of storm water drainage network		Incidence of water logging/ flooding													
100%		0%													
Status (2017-18)	Targets (2018-19)	Status (2017-18)	Targets (2018-19)												
48	60	-	-												
<b>Benchmarks</b>															
1		1													

Nandivaram Guduvancheri,  
11th October 2018.

D. GUNASEKARAN,  
Executive Officer,  
Nandivaram Guduvancheri Town Panchayat,  
Kancheepuram District.