

FORMAT – B

Declaration of Service Level Standards Notification Format

Name of the Urban Local Body	Name of the Town Panchayat / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Tirukoilur Town Panchayat	Tirukoilur Town Panchayat/ M.Chellapillai	Sevalai Road Tirukoilur (PO). PIN.605757	04153 - 252384	eotpv5@gmail.com eotpv5@hotmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	95	100	80	85	0	0	25	20	2	2	100	100	80	80	100	100	90	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of Town Panchayat solid waste		Extent of segregation of Town Panchayat solid waste		Extent of Town Panchayat solid waste recovered		Extent of scientific disposal of Town Panchayat solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	50	80	90	95	60	65	70	75	80	85	50	50	60	65	50	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network				Incidence of water logging/ flooding			
Benchmarks	100%				0%			
	Current (2016 – 17)		Targets (2017 – 18)		Current (2016 – 17)		Targets (2017 – 18)	
1	40		60		-		-	

**Executive Officer
Tirukoilur Town Panchayat**

LOCAL AND TOWN PANCHAYAT NOTIFICATION

TIRUKOILUR TOWN PANCHAYAT

(Letter No.A2/ 22 / 2018, dated : 19.02.2018)

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Tirukoilur Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 and 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Tirukoilur Town Panchayat.

Executive Officer
Tirukoilur Town Panchayat
Villupuram District