

**FORMAT – B**

**Declaration of Service Level Standards Notification Format**


<b>Name of the Urban Local Body</b>	<b>Name of the Town Panchayat / Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Pannaikadu Town Panchayat</b>	<b>Pannaikadu Selection Grade Town Panchayat/ M.Thamarai</b>	<b>7<sup>th</sup> ward Thandikudi Main road Pannaikadu PIN Code.624210</b>	<b>04542-256465</b>	<b><a href="mailto:eotppkd@gmail.com">eotppkd@gmail.com</a></b>

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	90	95	103	110	0	0	20	25	1.3	2.00	100	100	90	95	80	85	100	100

<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	70	80	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

<b>Solid Waste Management Indicators</b>																	
	Household level coverage of solid waste management services		Efficiency of collection of Town Panchayat solid waste		Extent of segregation of Town Panchayat solid waste		Extent of Town Panchayat solid waste recovered		Extent of scientific disposal of Town Panchayat solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	
1	100	100	100	100	100	100	75	90	50	60	85	90	75	90	100	100	

<b>Storm Water Drainage Indicators</b>																	
	Coverage of storm water drainage network								Incidence of water logging/ flooding								
Benchmarks	100%								0%								
	Current (2016 – 17)				Targets (2017 – 18)				Current (2016 – 17)				Targets (2017 – 18)				
1	85				95				-				-				


  
**Executive Officer,**  
**Pannaikadu Town panchayat.**  
**Dindigul District.**

LOCAL AND TOWN PANCHAYAT NOTIFICATION  
PANNAIKADU SELECTION GRADE TOWN PANCHAYAT

(Letter No.20/2018, dated : 19.02.2018)

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Pannaikadu Selection Grade Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 and 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Pannaikadu Selection Grade Town Panchayat.

  
Executive Officer,  
Pannaikadu Town panchayt.  
Dindigul District.