

FORMAT – B

Declaration of Service Level Standards Notification Format

| Name of the Urban Local Body | | Name of the Town Panchayat / Executive Officer | | Postal address with PIN code | | Phone & Fax nos. | | Email id. | |
|---|-------------------|--|-------------------|---|--------------------------------------|--|-------------------|---|-------------------|
| Pudur(S) Town Panchayat | | Pudur(S) Town Panchayat/ M.Adham | | 11-1-148 Town Panchayat Kollam Shengottai Main Road, Kesavapuram , Pin: 627813 | | Phone : 04633-285192 | | eotpspudur@gmail.com | |
| Water Supply Indicators | | | | | | | | | |
| Coverage of water supply Connections | | Per capita supply of water | | Extent of metering of water connections | | Extent of non revenue water | | Continuity of water supply | |
| 100% | | 135 lpcd | | 100% | | 20% | | 24 hours | |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| 80% | 83% | 100% | 100% | 29 | 30% | 20% | 20% | Daily 3.00 hrs | Daily 4.00 hrs |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Quality of water supplied | | | | | | | | | |
| Efficiency in redressal of customer complaints | | Quality of water supplied | | Cost recovery in water supply services | | Efficiency in collection of water supply-related charges | | | |
| 80% | | 100% | | 100% | | 90% | | | |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| 91% | 91% | 100% | 100% | 100% | 100% | 91% | 91% | 91% | 91% |
| Sewage Management (Sewerage and Sanitation) | | | | | | | | | |
| Coverage of toilets | | Coverage of sewerage network services | | Collection efficiency of the sewerage network | | Adequacy of sewerage treatment capacity | | Quality of sewage treatment | |
| 100% | | 100% | | 100% | | 100% | | 100% | |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| - | - | - | - | - | - | - | - | - | - |
| Solid Waste Management Indicators | | | | | | | | | |
| Household level coverage of solid waste management services | | Efficiency of collection of Town Panchayat solid waste | | Extent of segregation of Town Panchayat solid waste | | Extent of Town Panchayat solid waste recovered | | Extent of scientific disposal of Town Panchayat solid waste | |
| 100% | | 100% | | 100% | | 80% | | 100% | |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| 98.5% | 98.5% | 91% | 93% | 45% | 47% | 80% | 82% | 0 | 0 |
| Storm Water Drainage Indicators | | | | | | | | | |
| Coverage of storm water drainage network | | | | | Incidence of water logging/ flooding | | | | |
| 100% | | | | | 0% | | | | |
| Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18) |
| 83% | 84% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

(Signature)
12/11/2018
Executive Officer
Pudur(S) Town Panchayat


LOCAL AND TOWN PANCHAYAT NOTIFICATION

PUDUR(S) TOWN PANCHAYAT

(Letter No.A1-49/2018, dated : 12.02.2018)

NOTIFICATION

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Pudur(S) Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 and 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Pudur(S) Town Panchayat.


12/2/2018

Executive Officer
Pudur(S) Town Panchayat
Tirunelveli District