

**FORMAT – B**

**Declaration of Service Level Standards Notification Format**

<b>Name of the Urban Local Body</b>	<b>Name of the Town Panchayat / Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<u>Azhagappapuram</u>	<u>Thiru. K. Ambrose</u>	<u>Azhagappapuram &amp; (post), K.K. Dist- 629401</u>	<u>04652 - 266462</u>	<u>azhagaitp@gmail.com</u>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		70 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	40	50	80	85	100	100	20	20	6	6	100	100	100	100	100	100	100	100

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	99	99	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of Town Panchayat solid waste		Extent of segregation of Town Panchayat solid waste		Extent of Town Panchayat solid waste recovered		Extent of scientific disposal of Town Panchayat solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)	Current (2016 – 17)	Targets (2017 – 18)
1	100	100	100	100	100	100	80	90	100	100	100	100	25	25	30	30

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network				Incidence of water logging/ flooding			
Benchmarks	100%				0%			
	Current (2016 – 17)		Targets (2017 – 18)		Current (2016 – 17)		Targets (2017 – 18)	
1	90		95		-		-	



Executive Officer  
Azhagappapuram Town Panchayat

**LOCAL AND TOWN PANCHAYAT NOTIFICATION**

**AZHAGAPPAPURAM TOWN PANCHAYAT**

**(Letter No. 73/2018/A1 , dated : 07-02-2018)**

**NOTIFICATION**

Under the conditions imposed for the drawal of share of “General Performance Grant” vide condition No. III under Para 9.78 under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Executive Officer, Azhagappapuram Town Panchayat, is publishing the “Standardised Service Level Bench Marking” for the years 2016-17 to 2017-18 comprising of four service sectors viz, Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Azhagappapuram Town Panchayat, Kanyakumari District.



**Executive Officer  
Azhagappapuram Town Panchayat  
Kanyakumari District.**